

# QUALITY POLICY

## GRIFOLS MOVACO

GRIFOLS MOVACO, S.A. is a GRIFOLS, S.A. subsidiary dedicated to the storage, marketing and distribution of products manufactured by the group's various businesses, as well as those produced by several third-party companies. In addition to these services, the company also provides after-sales support to purchasers. The importance of quality to the company is clearly displayed in the day-to-day work performed by each and every department.

We are aware of the important role our products and services play in the daily work of health care professionals, and the institutions involved in the pharmaceutical supply chain (hospitals and pharmaceutical wholesalers). We are also aware of the impact that the quality of these products and services has on the well-being of patients, who are the final beneficiaries of the entire process.

This certitude has led us to adopt a management model complying with **UNE-EN ISO 9001:2015** standards, as well as implement a Quality Policy that is the foundation of all of the company's operations, as well as its commitment to stakeholders.

As part of the integrated management of the supply chain, GRIFOLS MOVACO, S.A. is certified in GDPs (good distribution practices), ensuring the continuing quality, integrity, and compliance with legal regulations of the pharmaceuticals we supply.

GRIFOLS MOVACO, S.A.'s quality policy is focused on achieving a primary objective: that all company personnel work to satisfy the needs and expectations of both our internal and external customers by following the guidelines established in the Quality System for these core actions:

- Comply with all applicable laws and regulations required to conduct our operations.
- Provide physical, economic, and human resources that are safe and appropriate for our services.
- Update and enhance training for all our personnel in their areas of proficiency.
- Always maintain our commitment to continual improvement.
- Identify and eliminate sources of error.
- Improve production ratios in all our activities.
- Involve all the organization's departments in ensuring the company's profitability, competitiveness, and leadership role, as well as in the communication of the ethical, social, environmental, and work-related values that define us as an organization.
- Improve the effectiveness of those responsible for developing processes by means of optimizing the organizational structure.
- Involve our external suppliers by making them aware of our internal legal, regulatory, and quality requirements.

This quality policy is understood, implemented and kept up to date at all levels of the organization, and has the complete commitment and support of the GRIFOLS MOVACO, S.A. management, which establishes, develops and applies it by means of the established Quality System.

Parets del Vallés, September 15, 2016

Signed,

**Enrique Thomas Torres**  
Managing Director  
*Grifols Movaco, S.A.*

GRIFOLS